

How to work with your local Human Services Department

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Services

A stylized silhouette of a mountain range in shades of teal, located at the bottom right of the slide.

Human Service Departments

Chapter 51 requirements

51.001 Legislative policy. (1) It is the policy of the state to assure the provision of a full range of treatment and rehabilitation services in the state for all mental disorders and developmental disabilities and for mental illness, alcoholism and other drug abuse.

There shall be a unified system of prevention of such conditions and provision of services which will assure all people in need of care access to the least restrictive treatment alternative appropriate to their needs, and movement through all treatment components to assure continuity care, within the limits of available state and federal funds and of county funds required to be appropriated to match state funds.

Chapter 51

- ◆ (2) To protect personal liberties, no person who can be treated adequately outside of a hospital, institution or other inpatient facility may be involuntarily treated in such a facility
- ◆ **51.15 Emergency detention. (1) BASIS FOR DETENTION.** (a) A law enforcement officer or other person authorized to take a child into custody under ch. 48 or to take a juvenile into custody under ch. 938 may take an individual into custody if the officer or person has cause to believe that the individual is mentally ill, is drug dependent, or is developmentally disabled,
- ◆ and that the individual evidences any of the following: substantial probability of physical harm to himself or herself; substantial probability of physical harm to other persons

◆ Per Statute

- Crisis Services 51.42 (1)(b)
- CSP **51.421**

◆ To meet Chapter 51 obligation

- Outpatient Clinic – operate or contract for
- Psychiatrist
- Array of services to meet needs

Medicaid Programs

- ◆ CSP
- ◆ CCS
- ◆ CRS
- ◆ EMH


Evidence Based Practices

- ◆ CSP – ACT
- ◆ Supported Employment
- ◆ Illness Management & Recovery
- ◆ Integrated Dual Diagnosis Treatment
- ◆ Family Psychoeducation Family to Family
- ◆ Medication

Income Maintenance Services

- ◆ Medicaid Applications & Eligibility
- ◆ Food Share
- ◆ Housing
- ◆ Food Pantry
- ◆ W-2
- ◆ Employment
- ◆ Energy Assistance
- ◆ Burial

Human Service Departments also have to:

- ◆ Adult Protective Services
 - ◆ Child Welfare
 - ◆ Juvenile Justice
 - ◆ Birth to Three
 - ◆ May or may not do Aging Programs & ADRC
 - ◆ May or may not Child Support
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Things to Know

◆ The Department Budget

- Percent of levy in each division or area
- Percent of levy compared to other counties
- How much do they bill & how much do they collect?
- Number of people served
- Number of crisis calls
- Number of people in placement
- Consumer satisfaction measures & results

How to Participate?

- ◆ Human Service Board
 - Majority county board supervisors
 - Community representation
 - Consumer representation
- ◆ Public Hearing on Budget
- ◆ CCS Coordinating Committee
- ◆ Crisis Plan for County
- ◆ CST Coordinating Committee
- ◆ Grievance Procedure

More “Creative Ways” to Participate

- ◆ Advocacy/Lobbying Support
- ◆ Awards
- ◆ “Friends of Human Services”
- ◆ Recognize Positive
- ◆ Volunteer



County Expenditures Years 2005 through 2009

- ◆ Adams \$1,038,939 \$770,987 \$797,272 \$1,000,171 \$1,285,557
- ◆ Ashland 709,265 897,233 881,221 1,029,265 1,048,767
- ◆ Barron 2,409,063 2,335,827 2,523,639 2,966,780 3,260,014
- ◆ Bayfield 733,129 701,159 1,059,122 834,494 1,001,352
- ◆ Brown 14,027,573 12,605,957 13,903,769 14,326,058 16,247,424
- ◆ Buffalo 201,945 290,856 327,434 387,513 378,614
- ◆ Burnett 756,434 776,130 667,007 560,313 613,777
- ◆ Calumet 2,080,191 2,336,312 2,450,200 2,719,421 3,145,416
- ◆ Chippewa 2,713,211 2,821,036 2,767,916 2,642,137 2,124,047
- ◆ Clark 2,480,966 2,466,359 2,747,414 3,450,835 3,437,159
- ◆ Columbia 1,987,051 2,294,111 2,438,148 2,349,493 2,402,817
- ◆ Crawford 1,157,395 1,083,672 1,108,725 1,490,616 1,371,723
- ◆ Dane 26,714,254 28,122,866 28,765,867 31,438,883 30,059,879
- ◆ Dodge 4,481,627 5,044,414 5,143,576 5,521,130 6,007,896
- ◆ Door 1,528,885 1,905,244 1,588,366 1,082,967 1,298,510
- ◆ Douglas 2,950,258 2,904,016 3,101,112 3,205,971 2,863,650
- ◆ Dunn 1,956,578 2,038,454 2,212,110 2,264,826 1,941,834
- ◆ Eau Claire 7,705,293 7,976,972 7,780,523 8,231,786 6,750,927
- ◆ Florence 90,722 134,099 135,916 258,866 172,363
- ◆ Fond du Lac 5,095,224 5,546,983 5,644,394 6,056,877 6,716,909
- ◆ Forest/Oneida/Vilas 3,659,313 3,939,133 4,289,763 4,066,571 3,925,577
- ◆ Grant/Iowa 2,290,845 2,397,184 2,013,985 2,358,456 2,605,185
- ◆ Green 2,031,892 2,129,745 2,243,295 2,252,285 2,143,432

County Expenditures Years 2005 through 2009

- ◆ Green Lake 967,802 1,092,182 1,238,661 1,172,527 1,400,775
- ◆ Iron 367,904 463,055 418,853 595,814 910,140
- ◆ Jackson 1,272,834 1,317,719 1,396,366 1,275,863 1,761,124
- ◆ Jefferson 4,639,111 4,550,141 5,074,251 5,957,515 5,563,107
- ◆ Juneau 2,280,568 2,221,171 2,104,275 2,248,766 2,589,717
- ◆ Kenosha 6,192,608 6,186,508 6,945,095 10,203,529 9,904,245
- ◆ Kewaunee 523,527 539,637 573,910 597,034 670,486
- ◆ La Crosse 6,315,237 7,709,226 8,019,349 7,352,430 8,105,943
- ◆ Lafayette 810,486 822,381 1,016,452 937,726 1,385,309
- ◆ Langlade/Lincoln/Marathon 13,431,940 13,535,235 13,682,800
16,392,327 16,082,349
- ◆ Manitowoc 3,800,545 3,825,860 4,199,045 5,011,924 4,659,956
- ◆ Marinette 2,779,055 3,144,344 3,396,300 3,228,915 3,462,424

County Expenditures Years 2005 through 2009

- ◆ Marquette \$829,738 \$902,848 \$1,032,995 \$1,126,862 \$1,120,707
- ◆ Menominee 683,992 553,467 716,495 1,026,927 1,081,536
- ◆ Milwaukee 125,336,103 121,002,717 119,720,847 124,740,340
127,322,100
- ◆ Monroe 1,773,607 2,118,451 1,914,455 2,123,650 2,393,100
- ◆ Oconto 1,147,756 1,421,606 1,270,546 1,324,923 1,329,655
- ◆ Outagamie 9,202,329 8,766,126 10,750,594 10,326,700 10,010,349
- ◆ Ozaukee 2,538,526 2,559,412 3,036,832 3,133,060 2,702,921
- ◆ Pepin 236,051 261,273 242,079 344,080 391,674
- ◆ Pierce 1,410,155 931,804 1,316,552 1,418,232 1,320,251
- ◆ Polk 2,805,049 2,674,554 3,109,795 3,196,723 3,337,180
- ◆ Portage 2,740,690 3,321,215 3,098,357 2,747,774 2,956,119
- ◆ Price 713,620 791,449 1,006,044 780,931 692,943
- ◆ Racine 6,728,333 8,354,715 8,206,170 8,023,904 9,491,915
- ◆ Richland 1,695,591 1,815,447 2,293,556 2,059,354 2,087,809
- ◆ Rock 9,565,123 10,772,512 12,847,991 12,927,108 13,812,601

County Expenditures Years 2005 through 2009

- ◆ Rusk 770,398 760,240 796,841 824,882 713,246
- ◆ Sauk 3,980,169 4,096,310 4,963,641 4,604,613 5,154,893
- ◆ Sawyer 1,002,310 1,147,291 1,225,892 1,278,351 1,358,536
- ◆ Sheboygan 7,092,793 6,347,766 7,300,011 9,220,202 8,042,524
- ◆ St. Croix 4,655,517 4,675,517 6,192,613 6,420,216 5,249,620
- ◆ Taylor 792,754 828,798 548,456 704,486 644,715
- ◆ Trempealeau 1,620,474 1,716,307 1,602,821 1,808,919 1,876,321
- ◆ Vernon 1,456,603 1,366,013 1,422,285 1,878,889 1,814,042
- ◆ Shawano 1,491,030 1,760,348 1,700,674 1,613,907 1,651,750
- ◆ Walworth 3,755,369 4,342,728 4,931,852 5,186,393 5,276,026
- ◆ Washburn 1,136,705 1,149,937 1,204,365 1,095,596 945,695
- ◆ Washington 6,041,338 6,174,375 6,802,357 7,025,678 13,742,972
- ◆ Waukesha 15,536,915 16,217,447 17,397,774 19,112,603 21,065,494
- ◆ Waupaca 2,952,403 3,638,919 3,552,148 3,613,031 2,927,338
- ◆ Waushara 1,625,126 1,734,195 2,108,476 2,539,282 2,730,095
- ◆ Winnebago 8,324,592 9,780,551 11,012,544 10,865,373 10,620,874
- ◆ Wood 6,797,082 7,927,429 7,657,035 7,941,480 7,450,980